

Access Statement

White Water Access

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

This site is level and shares an access road with the White Water Leisure Park. The drive is approximately 6.5m wide with a 1500mm tarmac footpath on the opposite side to the car park. There are adjoining single pole barriers, with touch sensitive fob access for entry, the sensor being on a post at 950mm height, and automatic opening for exit. Visitor parking and late arrivals area are on a level site adjoining reception, with no marked bays, and no designated spaces for disabled people. The parking is at approximately 20m from reception, with a dropped kerb to a graded footpath in front of the reception entrance.

Reception

The 1700mm wide block paved path in front of reception has a sloping section with a gradient of up to 1:10 with a 500mm level platform in front of the entrance door. The inward opening double doors have 650mm clear opening width for each leaf. The call bell for attention is on the door frame at 1500mm height. Internally, there is space for a 1500mm turning circle for wheelchair users. The counter is at 1070mm height, with a lower section with knee hole at 700mm height. There is no hearing induction loop system to assist hearing aid users.

Pitches

There are 7 identified accessible pitches, and potentially up to a further 6 accessible pitches that are within reasonable reach of facilities. Each of these pitches has level, loose stone chippings surface. Roll-out mats are not available. The accessible pitches are between 15m and 35m from the toilet/shower block and 100m from reception. All routes are level, mostly along joint vehicular and pedestrian tarmac roads.

Circulation around the Site

The level and even tarmac surfaced site roads are for joint vehicular and pedestrian use and up to approximately 5m width. There is a 2000mm width block paved footpath in front of the toilet block, with a passageway in the centre of the block that gives level access to the accessible WC/shower and family room, and a similar 1700mm width footpath in front of reception, each with dropped kerbs.

Toilet Block

There is car parking provision in front of the toilet block. The toilet block is on generally level ground, with level access to the individual entrances for the accessible WC/shower and female WCs/showers and a 150mm step to the male WCs/showers.

The **accessible WC and shower** is accessed with a standard key supplied by reception. There is a level platform outside, and the outward opening door gives 850mm clear opening width, with colour-contrasted lever handle at 1000mm height externally and internal pull-bar at 1000mm height. The overall dimensions are approx. 2670mm x 2130mm. This area also includes baby-changing facility. There is suitable arrangement of fittings, and adequate circulation space for an independent wheelchair access, with left-hand side transfer space for the WC using part of the shower cubicle. Fixed and drop-down grab rails adjoin the WC and washbasin. The washbasin is within reach of the WC, and has lever taps. The cubicle is fitted with an alarm.



The shower area is 800mm square, with curtain around, thermostatically controlled shower with controls at 900mm height, and shower head adjustable from 750mm to 1500mm height. The shower has a drop-down seat, and fixed vertical and horizontal grab rails. The turning circle for a wheelchair user is restricted to 1100mm by the baby changing worktop.

The combined **female WCs/showers** with level access, have 8 WC cubicles, of which 1 has fixed grab rails suitable for ambulant disabled people. Open area washbasins have lever taps. The area also has 5 privacy cubicles, with lever taps to washbasins and 1 cubicle has grab rails suitable for ambulant disabled people. There are 5 shower cubicles, 1 of which has grab rails, and a drop-down seat in both wet and dry areas, suitable for ambulant disabled users. The shower cubicles have a 130mm rise step between wet and dry areas.

The **male WCs/showers** have 5 urinals, 1 with a lower bowl, and with a vertical grab rail adjoining. Of the 5 WC cubicles, 1 has grab rails for ambulant disabled users. There are 5 privacy cubicles, all with lever taps to washbasins, and 1 cubicle has grab rail suitable for ambulant disabled users. There are 5 shower cubicles, of similar design to the female showers, with 1 suitable for ambulant disabled users.

Other Facilities

Within the toilet block is a **laundry** with access via a 3m ramp, 1300mm wide, at a gradient of 1:15, with a level platform adjoining the door. The outward-opening door has 750mm clear door opening width, with a visually contrasting lever handle at 1000mm height. Internally, there is a space for 1500mm turning circle for a wheelchair user. Two standard sink units are at 900mm height, with cross-top taps. A top-loading washing machine and front-loading drier each have coin slots at 1200mm height, and control panels to the top rear of the machines at 1200mm height. The coin slot for the ironing is at 1500mm height.

The **dishwashing area** is in the central corridor to the toilet block, completely open with a level approach. There is space for a 1500mm turning circle for a wheelchair user. There are 4 standard sink units at 900mm height, all with cross-top taps.

The **information centre** is located adjoining reception sharing the same footpath access. The outward-opening door has 750mm clear opening width, a visually contrasting door handle at 1000mm height, and vision panel at 1350mm height. Internally, there is circulation space of 1750mm x 1400mm. Brochures and information are on racks from 1000mm height.

The **family/recreation room** is in the toilet block, with level access from the central open corridor. The inward-opening door has 680mm clear opening width with visually contrasting lever handle at 1000mm height, and vision panel from 200mm height. Internally, there is ample circulation space.

The **public telephones** are in 2 booths within the information room, each with outward-opening doors giving 600mm clear opening width, but restricted internal space. There are standard BT telephones, with inductive coupler hearing enhancement devices fitted, and coin slots at a height of 1450mm.